

**March 13, 2020**

We know some of you may be concerned about the spread of COVID-19 (the new coronavirus) being reported and how it may impact us here at The GreenFields. Ensuring residents are cared for in a safe and healthy environment is our greatest concern. At this time, we don't have any cases in any of our facilities. The Centers for Disease Control and Prevention (CDC), and New York State Department of Health (DOH), have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19.

**For this reason, out of an abundance of caution, to prevent exposure and spread of illness at our facility, and based on regulatory guidance, all of our facilities have STOPPED ALL VISITATION at this time (for the foreseeable short-term future).**

We understand that connecting with family members is incredibly important, and there are a variety of other ways you might consider connecting with them. These may include telephone, email, text, or through Skype or Facebook. Please contact one of the following and leave a message with your full contact information to arrange for resident communication assistance by one of our staff members as necessary.

GreenField Health & Rehabilitation Center please contact:  
Activities Department at (716) 684-1495, ext. 1344

GreenField Manor and Court please contact:  
Lisa Scaglione, Activities Director at (716) 684-8400 ext. 6303

GreenField Terrace please contact:  
Jessica Cornell, Case Manager/Activities Director at (716) 681-6364

Additionally, all employees/contract employees, and health related contract personnel will be screened for respiratory symptoms upon arriving at work.

The restriction of visiting hours will be posted at all public entrances, in foyers and vestibules leading into the facilities, and on our website at [www.thegreenfields.org](http://www.thegreenfields.org) and social media outlets.

Our facilities are following the recommendations of the CDC on prevention steps, including following strict handwashing and disinfectant cleaning procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who are sick. We also are staying up-to-date with the CDC recommendations as they are updated. In addition, our facilities are in close contact with the local and state health department and are following their guidance. We are also posting signs on our entryway doors to notify all persons of the symptoms of COVID-19.

As an additional measure, all large group external programming (i.e. activity programming, educational programming, worship services, etc.) will be postponed

and restricted at this time. We are also encouraging the suspension and/or rescheduling of any unnecessary/non-emergent resident out-patient trips at this time.

We recognize the inconvenience this is to all and want to reinforce that the concern and safety of your loved one is paramount. As such, the staff of our facilities will continue to keep you aware of any change(s) with your loved one's condition as they may occur. We ask for your patience and understanding with calls and leaving voice messages during this time.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact our facilities and request to speak with the following staff members:

GreenField Health & Rehabilitation Center please contact:

Darlene Jones Crispell, Administrator, Meghan Schobert, Assistant Administrator or Dana Puermer, Director of Nursing at (716) 684-3000

GreenField Manor and Court:

Chantal White, Executive Director (716) 684-8400

Alicia Garzo, Health Service Director (716) 684-8400

GreenField Terrace:

Judith Kelly, Administrator (716) 681-6362

Francine Major, Director of Nursing (716) 681-4435 ext. 7

For additional information, please visit the CDC's coronavirus disease information page, as well as our website at [www.thegreenfields.org](http://www.thegreenfields.org) or The Greenfields Continuing Care Community Facebook page.